

# YOUR GAMEDAY GUIDE TO TOTTENHAM HOTSPUR STADIUM

## GETTING TO TOTTENHAM HOTSPUR STADIUM

Tottenham Hotspur Stadium is accessible by multiple transport networks. We recommend you plan your journey in advance and check before you travel.

### By Train

**White Hart Lane Station**- 5 min walk, London Overground

**Northumberland Park Station**- 10 min walk, National Rail

**Tottenham Hale Station**- 25 min walk, London Underground **Victoria line**, National Rail

**Seven Sisters Station**- 30 min walk, London Underground

**Victoria line**, London Overground

We advise that you keep up to date with local travel information at the Transport for London website [tfl.gov.uk](http://tfl.gov.uk)

We have partnered with National Express to offer fans coach services directly to Tottenham Hotspur Stadium. As the nation's Number 1 coach company, National Express are running dedicated services from across the UK, and coaches will be there ready to take you home so you can soak up every minute of the occasion. Visit the 'Event Travel' section of the National Express website for more information.

We advise you do not travel to the venue via car. Local road closures will be in place around the Stadium on Gameday.

For alternative options please visit [tottenhamhotspur.com](http://tottenhamhotspur.com) and go to the 'Getting Here' pages for more detailed information.

### COVID-19

These COVID-19 regulations are based on current government guidelines. Should there be a change in policy prior to the Games in October, we may need to adapt our COVID-19 regulations or cancel tickets and issue refunds to meet new directives. All ticketholders must adhere to NFL and Government Covid/Vaccine/Testing guidelines at the time of the Game otherwise entry to the Stadium will be refused.

You may be asked on arrival to show either proof of a double vaccination via your NHS Covid Pass within the NHS app or proof of a negative PCR or rapid Lateral Flow Test (LFT) taken no more than 48 Hours before kick-off.

If you have not downloaded the NHS app previously (available to download from the Apple Store or Play Store on your smartphone), you will need to log in to your NHS account to set up your NHS Covid Pass. We highly recommend that you do this in advance of your arrival so you are prepared to show proof of a double vaccination or a negative test result, as fans may be subject to spot-checks on Gameday.

If spot-checked, supporters vaccinated outside England can show their vaccine status provided by their country's governing health body. This can either be in the form of their local NHS COVID digital pass equivalent, letter or email. This includes supporters from Scotland, Northern Ireland or Wales. American CDC cards will also be accepted.

For more information, visit [NFL.com/LondonGamesCovidFAQs](http://NFL.com/LondonGamesCovidFAQs)

### TICKET DISPATCH

To coincide with Government Covid-19 advice regarding 'contactless where possible,' there will be no paper tickets dispatched for the 2021 NFL London Games. All tickets at Tottenham Hotspur Stadium will be digital and every fan attending will need to have their own ticket downloaded and saved to their smartphone. Emails with links to download tickets will be sent approximately 7 days prior to Gameday. For further information on how to forward tickets to friends and how to use your digital ticket on Gameday, please visit [NFL.com/LondonGamesDigitalTicketFAQs](http://NFL.com/LondonGamesDigitalTicketFAQs)

If you have any issues on Gameday, there will be plenty of stewards on hand to assist. Alternatively, you can visit the Ticket Office, located at the North West corner of the Stadium on Paxton Terrace.

### BABIES IN ARMS

A ticket is required for each person, regardless of age (including babies in arms). If you have a child under 18 months of age who you wish to bring to the Game, please visit the ticket office on Gameday to collect a ticket for your child (free of charge).

Please note, babies will need to sit on their parents' lap and will not be allocated a seat.

## TOTTENHAM HOTSPUR STADIUM SITE MAP

### GAMEDAY

Pre-Game warmups will begin 40 minutes before kickoff, so we advise all fans to be in their seats for this time. Enhanced security checks will be in place so please arrive early to ensure you have sufficient time to enter the Stadium.

For accessibility requirements, please email [access@tottenhamhotspur.com](mailto:access@tottenhamhotspur.com)

### FOOD AND DRINK

You are spoiled for choice when it comes to food and drink at the 2021 NFL London Games! With a variety of American-style refreshments in and around the Stadium, alongside an array of eclectic offerings from the local area, there is something to suit everyone.

### MERCHANDISE

Visit the NFL Shop at Tottenham Hotspur Stadium from Saturday 9th October through to Friday 15th October for a range of exclusive activities, as well as the largest range of NFL products outside of America. Pick up customized Wilson balls, team jerseys personalized with your own name and personalized New Era headwear (available only on Friday 15th October). Plus, have your photo taken with the Vince Lombardi trophy and get the chance to win tickets to Miami Dolphins v Jacksonville Jaguars!

You can also visit the NFL Store at Tottenham Hotspur Stadium on Gameday, open from 9am to 8pm.

#### NFL Store Clear Bag Policy

For increased safety and security, the NFL Store will be adhering to a Clear Bag Policy. If you intend to enter the Stadium after making a purchase, your NFL Shop bag must be sealed by the cashiers and remain sealed and untampered with until you are through the security checkpoints.

### CASHLESS STADIUM

Tottenham Hotspur Stadium is a fully cashless Stadium which means no cash will be accepted for any purchase made within the Stadium and its surrounding campus. All payments can be made using the following methods:

- All major contactless debit and credit cards, with chip and pin applying for purchases over £45.
- Mobile and wearable payments are available. These methods support high-value contactless payments.



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**KEY**

- STAIR
- RAMP
- ELEVATOR/LIFT
- \*ACCESSIBLE ENTRY
- SECURITY SCREENING
- WC
- TICKET OFFICE
- CLICK AND COLLECT

\* Doors 1, 5, 13 and 17 are Accessible Entries

**New York Jets @ Atlanta Falcons**  
Kickoff: 10.10.2021 - 2:30pm

**Miami Dolphins @ Jacksonville Jaguars**  
Kickoff: 17.10.2021 - 2:30pm

**NORTHUMBERLAND PARK STATION**

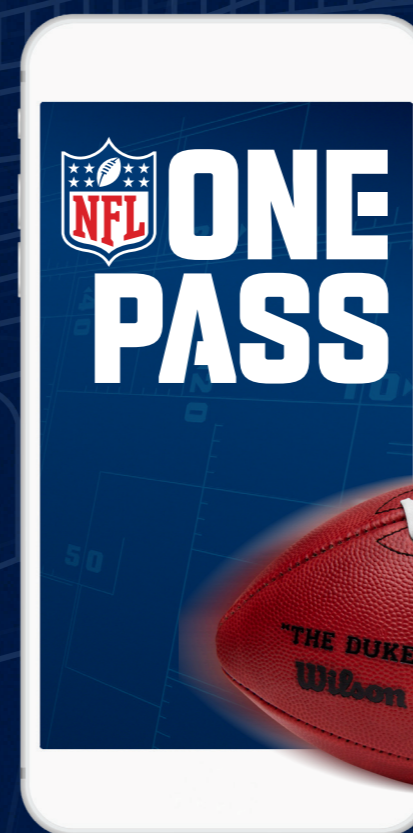
**WORCESTER AVENUE**

**PARK LANE**

**WHITE HART LANE STATION**

**SEVEN SISTERS & TOTTENHAM HALE STATION**

## NFL ONEPASS APP



### NFL ONEPASS APP

NFL OnePass is your one-stop shop for all your Gameday needs! Download or update NFL OnePass now, available from the App Store and Play Store, and have all the important Gameday information right in your pocket. Back by popular demand, Ask Vince is your go-to for ALL your Gameday questions and NFL OnePass is the ONLY

way to access NFL activities on Gameday - need we say more! Download and register for 2021 now... Head to [nfl.com/ukonepass](http://nfl.com/ukonepass) for more.

**CATCH ALL THE ACTION FROM 6PM SUNDAYS**

LIVE ON **sky sports**

**AND NFL REDZONE**

LIVE ON **sky sports mix**

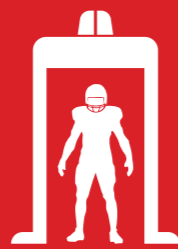
**CATCH ALL THE HIGHLIGHTS**

WATCH ON **BBC iPlayer**



## SECURITY SCREENING

Security screening at Tottenham Hotspur Stadium will be significantly heightened for the NFL London Games. All items carried by spectators and staff will be carefully inspected and we will be adhered to the NFL's Clear Bag Policy. Security enhancements including metal detectors will be in place for this year's Games so please arrive early.



## PROHIBITED ITEMS

The following list is a guide only. Security reserve the right to prohibit additional items at their discretion.

- Alcohol (unless purchased at an NFL venue)
- Animals (except service animals)
- Banners, signs (any object that obstructs the view of others)
- Beach balls or inflatable devices (balloons)
- Beverages (unless purchased at an NFL venue) Beverage containers, cans, thermoses, glass receptacles, and cups (unless purchased at an NFL venue)
- Empty, transparent, reusable plastic water bottles up to and including 1 liter are permitted, whether purchased onsite or not
- Drones/unmanned aircraft systems (UAS)
- Food and Drinks (unless purchased at an NFL venue)
- Footballs; inflated balls of any type
- \*Deflated footballs purchased on game day at an NFL venue will be permitted
- Fireworks, explosives, ammunition, flares, or pyrotechnics of any kind
- Frisbees and other similar items
- Illegal substances, drugs, and drug paraphernalia
- Laptop computers and laptop sleeves
- Laser lights and pointers
- Mace / pepper spray / chemical irritants
- Motorbike helmets
- Motorized scooters, skateboards, hoverboards, or other self-propelled items (unless medically necessary and tagged at a gate designated for this purpose)
- Noisemakers, horns, and whistles
- Poles, sticks, Selfie sticks, missile-like objects of any kind
- Strollers, prams, or pushchairs (unless medically necessary and tagged at a gate designated for this purpose)
- Tripods
- Umbrellas - fixed-shaft umbrellas of any size are prohibited
- Collapsible umbrellas measuring less than 24" (61cm) are permitted but may not be opened within the stadium

For more information relating to our Clear Bag Policy and Prohibited items, visit [NFL.com/ukclearbagpolicy](http://NFL.com/ukclearbagpolicy).

## BAG POLICY

A clear bag policy (along with security screenings) will be in place at all NFL London Games, to provide a safe environment for all our fans. All clear bags entering the stadium must be no larger than 12"x6"x12" and will be inspected closely by security upon entry to the stadium, possibly along with a pat down. The NFL reserves the right to refuse entry of certain items into the stadium if security believes they are inappropriate.

All guests and staff are prohibited from bringing any bag into the stadium that does not follow the NFL regulations.

For more information see [nfl.com/ukclearbagpolicy](http://nfl.com/ukclearbagpolicy). If you require medical equipment that cannot fit in an approved bag, you will need to contact the Tottenham Hotspur customer service team at +44 870 420 5000 in advance of Gameday.

## NON-APPROVED BAGS



**BACKPACK**  
\*Includes clear backpacks



**BINOCULARS CASE**



**BUM BAG**



**HANDBAG**



**SEAT CUSHION WITH POCKET**



**TINTED PLASTIC BAG**



**OVERSIZED TOTE BAG**



**PRINTED PATTERN PLASTIC BAG**



**CAMERA/LAPTOP CASE**



**MESH BAG**



**NAPPY BAG**

Small cameras and binoculars will be allowed. No spectator cameras with lenses more than six inches (6") long will be permitted. Camcorders will be prohibited, except for credentialed media. Binocular cases and camera bags must comply with the NFL bag policy. For the NFL's full prohibited item list please visit [NFL.com/ukclearbagpolicy](http://NFL.com/ukclearbagpolicy)

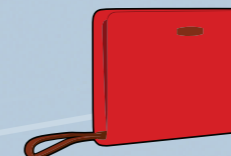
## APPROVED BAGS

\*No larger than 4.5" X 6.5"

30CM X 15CM X 30CM CLEAR PLASTIC BAG



1-GALLON PLASTIC FREEZER BAG



SMALL CLUTCH BAG WITH OR WITHOUT STRAP (NO LARGER THAN 11CM X 16CM)

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STADIUM



SOCIAL MEDIA

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VS  
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17.OCT.21  
MIAMI  
DOLPHINS  
VS  
JACKSONVILLE  
JAGUARS

## SMOKING & ALCOHOL SALES

### SMOKING

Tottenham Hotspur Stadium is a non-smoking venue. Smoking (including the smoking of electronic and vapor cigarettes) is not permitted anywhere within the stadium.

### ALCOHOL SALES

Alcohol will be sold at authorised concession stands within the Stadium. Guests must be 18+, and in possession of a valid government issued ID to purchase, handle and consume alcohol.

Please note the Stadium operates a 'Challenge 25' policy.

### Antisocial Behaviour

Budweiser, Tottenham Hotspur Stadium and the NFL want to remind adult fans to drink

responsibly on Gameday and respect the other fans. Excessive consumption of alcohol is prohibited (max 4 alcoholic beverages per purchase). Drunk or disorderly behaviour, or violation of any alcohol policy, will result in immediate ejection from the Stadium, without a refund (violators may be subject to arrest dependent on the situation).

To report anti-social behaviour; text NFL followed by the relevant ISSUE, BLOCK, and ROW to 07537 404821

Stadium Management and the NFL reserve the right to change policies and procedures at any time without notice.

[drinkaware.co.uk](http://drinkaware.co.uk)  
for the facts

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YOUR NFL LONDON GAMES QUESTIONS ANSWERED

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\* BLACKOUT RESTRICTIONS APPLY IN THE UK & REPUBLIC OF IRELAND