

Information in Easy-to-Read: Accessibility at the NFL game in the Berlin Olympic Stadium



On November 9, 2025, the Indianapolis Colts will play against the Atlanta Falcons at the Olympic Stadium in Berlin.

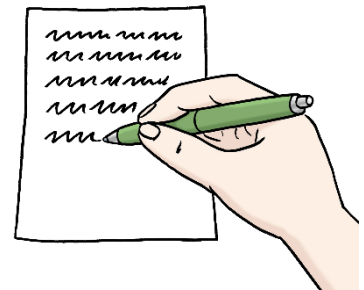
Everyone should be able to easily reach the Olympic Stadium.

And:

Everyone should feel comfortable at the game.

That is why we have written down, for example,

- how to get to the Olympic Stadium.
- where to get assistance and help.



Before the NFL game

Berlin Brandenburg Airport, or BER for short.

Will you arrive at Berlin Brandenburg Airport?

And will you need assistance?

Then please let your airline know before departure.

You can also get assistance at the airport.

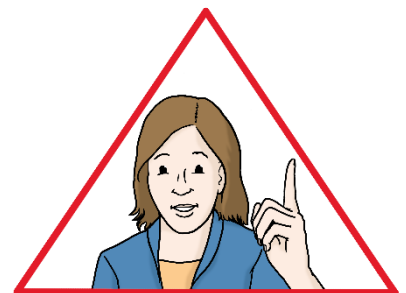
For example, at the information desks.

More information on accessibility

at Berlin Brandenburg Airport can be found here:

https://ber.berlin-airport.de/en_us.html

This website is in Easy-to-Read.



Travelling through Berlin

In Berlin we have:

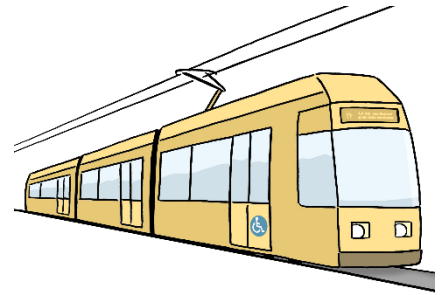
- Buses.
- Underground trains.

In German we say: U-Bahn.

- Above ground trains.

In German we say: S-Bahn.

- Trams.



Do you want to travel through Berlin by U-Bahn?

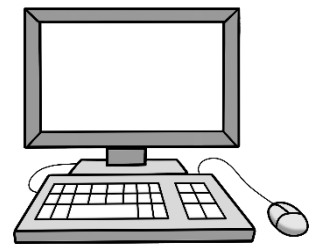
Visit this website before your trip:

<https://www.bvg.de/en/service-and-support/barrier-free-travel/faq>

On this website, you find, for example:

- Information on elevators.
- Information on assistance.
- General information on all routes.

This website is not in Easy-to-Read.



Do you want to travel through Berlin by S-Bahn?

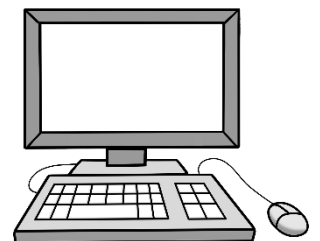
Visit this website before your trip:

<https://sbahn.berlin/en/plan-a-journey/rail-stations/accessible-travel/>

On this website, you find, for example:

- Information on elevators.
- Information on assistance.
- General information on all routes.

This website is not in Easy-to-Read.



Taxi

Do you want to travel through Berlin by taxi?

Book a taxi via app.

Use, for example, the FREENOW app.

You can download the app from the App Store or the Google Play Store.

You can also use the app to book a wheelchair-accessible taxi.



You can find more information about travelling through Berlin here:

www.visitberlin.de/en

This website is not in Easy-to-Read.

Getting to the Olympic Stadium on game day

Do you want to take the S-Bahn to the Olympic Stadium?

Then take the S3 or S9.

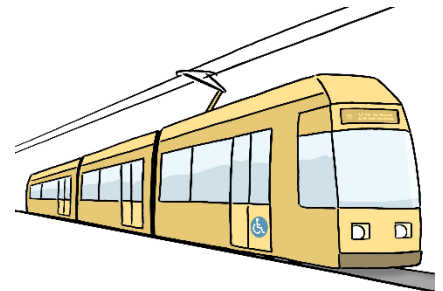
Get off at Olympiastadion.

Will you need an elevator?

Then use this exit: Flatowallee.

The exit is about 230 metres from the Olympic Stadium.

It will take you about 5 minutes to get to the Olympic Stadium.



Do you want to take the U-Bahn to the Olympic Stadium?

Get off at Olympiastadion.

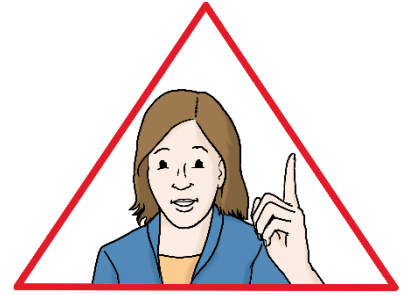
There is an elevator at the underground station.

The underground station is about 300 metres from the Olympic Stadium.

It will take you about 5 minutes to get to the Olympic Stadium.

Important

The path from the underground station to the Olympic Stadium is very steep.
You may need assistance.



Please check in advance
if the trains are running
and if the elevators are working.
You can use these websites for this purpose:

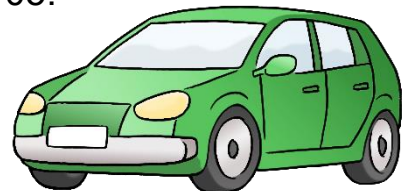
- U-Bahn
<https://www.bvg.de/en/service-and-support/barrier-free-travel/faq>
- S-Bahn
<https://sbahn.berlin/en/plan-a-journey/rail-stations/accessible-travel/>

Parking

The accessible parking at the Olympic Stadium is called P05.

Important

You need a parking permit for this parking.
The parking permit is blue.
Please book a parking space before the game:
Send an email to: GermanyTickets@nfl.com



Bags

Please come to the Olympic Stadium without a bag.
Will you need to bring a bag?
For example, because you need to bring medicine with you.
Then the bag must not be longer than 30.5 centimetres.



And not larger than 30.5 centimetres.

Please use a transparent bag.

Important

We will check your bag at the entrance.

More information about the rules for bags can be found here:

<https://www.nfl.com/news/2025-nfl-berlin-game-clear-bag-policy>

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Accessible seating

There are accessible seats in the Olympic Stadium.

For example:

- Seats for people in wheelchairs.
- Seats for people who do not walk very well.



Do you have any questions about the accessible seats?

Please send an email to: GermanyTickets@nfl.com

Do you have a service dog?

You are welcome to bring your service dog to the Olympic Stadium.

Changing seats

Did you buy a ticket?

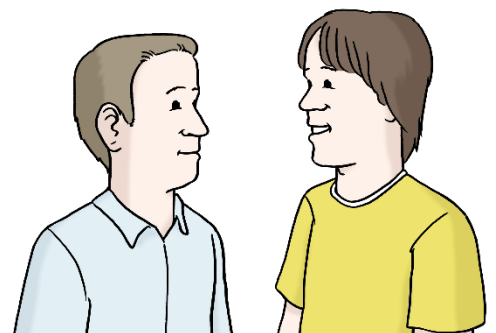
And is the route to the seat not accessible?

Then please contact, for example:

- Our security staff.
- Our accessibility team.

Are there other free seats available?

Then we are happy to exchange your ticket.



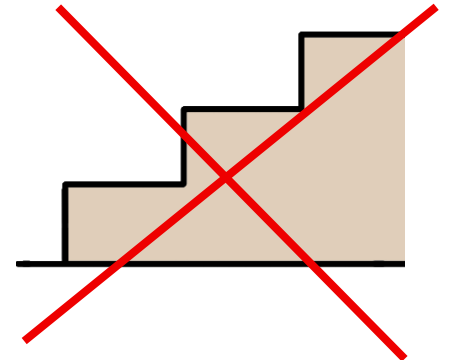
At the NFL game

Accessibility at the Olympic Stadium

Accessible fan entrances

There are 2 accessible fan entrances.

Follow the signs at the Olympic Stadium.



NFL Fan Shop

The NFL Fan Shop is in the Northwest fan area.

The entrance is accessible.

Will you need assistance with your shopping?

Our staff will be happy to help you.

Wheelchair-accessible toilets

Wheelchair-accessible toilets can be found on level 0:

- Between block 33 and block 34.
- Between block 41 and block 1.
- Between block 14 and block 15.
- Between block 20 and block 21.

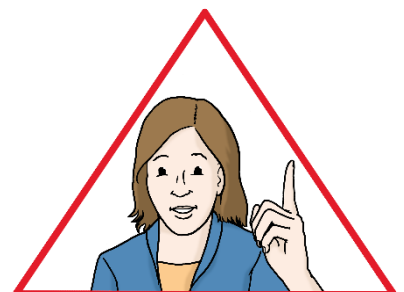
Sensory room

There is also a sensory room in the Olympic Stadium.

The sensory room is on level +1.

It is near exit 6.

The sensory room is for people with autism, for example.



Do you want to use the room?

Then you need a key.

You can get the key at the fan information booth.

You can also ask our accessibility team for the key.

You can recognise the members of the accessibility team by their orange vests.

Food and Drinks

There are various kiosks in the Olympic Stadium.

The counters there are **not** very high.

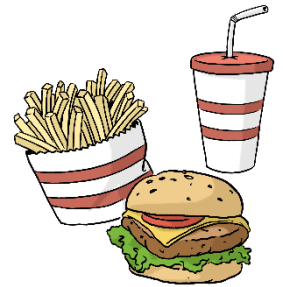
Food and drinks can therefore be easily ordered.

For example, by people with wheelchairs.

There are also **food trucks** in front of the Olympic Stadium.

Will you need assistance there?

Then please ask the sales staff.



Important

At the NFL game, you can only pay by card.

For example, by debit card.

You cannot pay with cash.



On the map of the Olympic Stadium, you can see:

- The accessible entrances.
- The accessible toilets.
- The kiosks.

You can find the map here: [map](#)

Assistance during the game

Will you need assistance during the game?

Then please contact our accessibility team.

You can recognise the members of the accessibility team by their orange vests.



Audio description

We have **audio description** at the Olympic Stadium.

Audio description is a spoken description of what can be seen.

This allows everyone to follow the game easily.

Audio description is for blind people, for example.

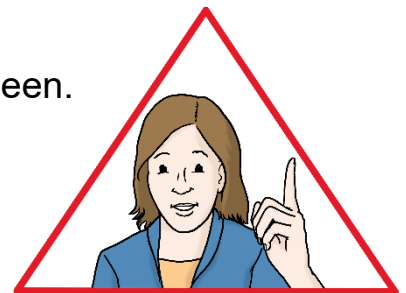
Do you want to listen to the audio description?

Then you have to borrow headphones.

You can get the headphones at the fan information booth.

You do not have to pay for the audio description.

The audio description is in German.

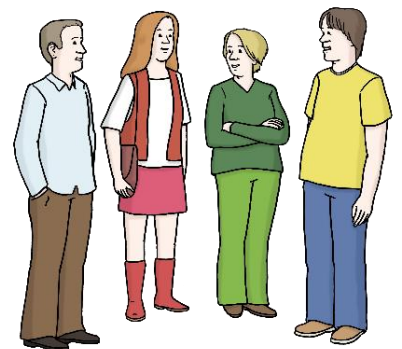


Awareness-Team

There is also an awareness team at the Olympic Stadium.

Please contact the awareness team, for example, if you are feeling unsafe.

You can find the awareness team near the east entry.



Fan information booth

The fan information booth is in the Southeast fan area.

At the fan information booth you can get, for example:

- Headphones for audio description.
- Hearing protection.

The staff will help you with any questions or problems.

Important

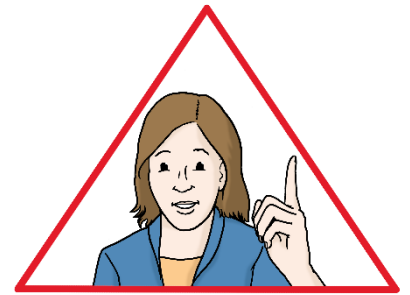
You cannot rent wheelchairs at the Olympic Stadium.

Will you need to move from one block to another?

And are you unable to walk well?

We can accompany you.

You will not have to pay for it.



Sign language

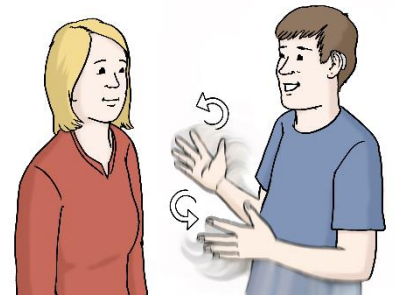
2 **national anthems** will be played before the game.

A national anthem is a song representing a country.

The following anthems will be played before the game:

- The German national anthem.
- The American national anthem.

Our sign language interpreters will translate the anthems into sign language.



We wish you a pleasant stay in Berlin.

Enjoy the game.