2026 NFL PARIS GAME
ACCESSIBILITY GUIDE

Stade de France, Saint-Denis, France

The NFL is committed to ensuring all fans, including those with disabilities or additional support needs, have an inclusive and enjoyable experience at Stade de France. This guide provides accessibility information for the 2026 NFL Paris Game on October 25.

Please review carefully, as game day procedures may differ from standard Stade de France accessibility information.

TRAVEL

Air Travel

Both Paris airports, Charles de Gaulle (CDG) and Orly (ORY), offer assistance for passengers with disabilities or reduced mobility. Notify your airline when you book your ticket, and request assistance at least 48 hours before your flight. On arrival and departure, airport staff can meet you at designated points to help with wheelchairs, baggage, and navigating security.

Visit Paris Aéroport's accessibility page for full details HERE.

Public Transport

Paris public transport offers several accessible options for getting around the city. Accessibility varies by mode and line, so we recommend planning your route in advance.

- **RATP:** Operates the Paris metro, bus, tram, and (with SNCF) RER network. Use the RATP journey planner or the Bonjour RATP app and select the option for persons with reduced mobility to find an accessible route, and check elevator status online before you travel. Visit RATP's accessibility page for full details HERE.
- **Bus:** All Paris bus routes are wheelchair accessible, though some individual stops may not be.
- **PAM (Pour Aider à la Mobilité):** A door-to-door paratransit service for people with disabilities or reduced mobility, available throughout Île-de-France. Registration is required and is generally limited to Île-de-France residents, so it may not be available to international visitors. Trips must be booked at least 48 hours in advance. Visit pam.iledefrance-mobilites.fr for eligibility and booking details.

For RER and SNCF train travel, advance booking is recommended through the Assist'enGare service (call 32 12 within France, or +33 (0)9 72 72 00 92 from abroad, daily 8:00 AM–8:00 PM), or online HERE.

Taxi Services

G7, the largest taxi company in Paris, offers a wheelchair-accessible service called G7 Access, including ramp-equipped and low-floor vehicles. Drivers are trained in passenger care, and guide and assistance animals are welcome. Book through the G7 app, at g7.fr, or by phone at +33 1 41 27 66 99.

GETTING HERE ON GAME DAY

Public Transport Access

Only Line 14 of the Paris Metro is fully wheelchair accessible. Visit Stade de France's accessibility page HERE for full details.

The walking route from Line 14 to the accessible Fan Entry is approximately 30 minutes.

The NFL is providing a courtesy shuttle service for fans with reduced mobility (PRM), running every 10–15 minutes, with drop-off and pick-up near the P4-PSH parking area. Services may be modified in the event of operational, safety or security requirements. Staff will be available to guide you to the nearest Fan Entry.

Accessible Parking

Parking for the NFL Paris Game will be strictly limited due to the expanded security perimeter. Spaces are reserved exclusively in P4-PSH for guests with a valid Disabled Person's Parking Card, Carte Mobilité Inclusion (CMI), or the standard European Parking Card for people with disabilities.

You must pre-register by October 23 for parking through Ticketmaster France HERE.

Taxi and Rideshare

There are no designated taxi or rideshare drop-off or pick-up locations. Please refer to your rideshare app or taxi driver for more information.

NFL CLEAR BAG POLICY

Consistent with all NFL games, the NFL strongly encourages fans not to bring any type of bag to the stadium. If a bag is necessary, clear bags that meet the Clear Bag Policy are permitted.

Fans who need to bring medically necessary items (such as supplies, equipment, medications, or physician-recommended food items) may do so, provided they are presented at stadium entrances for security screening. Medication should be in its original container (if possible), properly labeled, or accompanied by documentation from a healthcare provider. If you require any assistance or accommodation during screening, please notify security staff.

GAME DAY TICKETING

Accessible Seating

Wheelchair and ambulant-accessible seating, including companion seating and accommodation for service animals, is available at Stade de France. To request accessible seating, contact Ticketmaster France at 01 46 91 57 69 (from France) or +33 1 46 91 57 69 (international), 10:00 AM–6:00 PM CEST. Proof of eligibility may be required at the time of purchase or on game day.

Visit the NFL Paris Game FAQ for full ticketing details HERE.

Event Day Relocations

Fans with a valid ticket who cannot reach their assigned seat, or who have difficulty doing so, may request an accessible seat relocation at any Interior Ticket Resolution desk or the Fan Information Booth near Gate T.

Please note that exchanges and relocations will be accommodated where reasonably practicable, are extremely limited, subject to availability, and offered on a first-come, first-served basis.

STADIUM SERVICES AND ASSISTIVE FACILITIES

Accessible Toilets

Accessible toilets are available on each level of the stadium and are identified with wheelchair signage.

Audio Descriptive Commentary (ADC)

Audio Descriptive Commentary is provided. See the Fan Information Booth near Gate T. Equipment rental is free with valid identification and available first come, first served. Services may be modified in the event of operational, safety or security requirements.

Accessible Fan Entrances

Gates A, J, and U are wheelchair accessible. All other gates are accessible for fans with reduced mobility and with medically necessary items. Look for the accessible lane at each entry identified with the wheelchair icon.

Food and Beverage

Concession stands throughout the stadium feature low counters for wheelchair access.

Mobility Assistance

Wheelchair service and escort staff are available from the Fan Entries on the main concourse and throughout the stadium. The team can be identified by their purple vests. Services may be modified in the event of operational, safety or security requirements.

Sensory Room

The Sensory Room is located on the south end of the stadium, near sections Y10 and Z1. Take Lift 13 to Level 3 for access. This calming space is designed for fans on the autistic spectrum or with sensory sensitivities.

Sensory Services

In addition to the Sensory Room, Sensory Kits are available and can be picked up from the Fan Information tent or the Sensory Room.

Service Animals

Service animals (dogs trained to perform work or tasks for a fan because of a disability) and service animals in training are permitted. They may accompany fans with a disability in all public areas of the stadium where other fans are permitted. No additional stadium documentation is required for service animals. Fans travelling internationally remain responsible for complying with all applicable animal travel, veterinary, customs and entry requirements. If you are bringing a service animal and arrangements have not already been made, please contact Ticketmaster France to inquire about accommodations.

Sign Language

French Sign Language (LSF) interpreters will be available for the pre-game anthem. Services may be modified in the event of operational, safety or security requirements.

ADDITIONAL RESOURCES

Before the Game

For accessibility questions before game day, please contact FranceTickets@nfl.com.

On-Site Game Day Support

Call 01 55 93 00 31 to request assistance.

Information relating to third-party transportation, parking, ticketing and accessibility services is provided for convenience only and may be subject to change by the relevant provider.

Accessibility services, locations and procedures described in this guide are subject to change based on operational, safety, security and venue requirements. While the NFL strives to provide the services described, availability cannot be guaranteed in all circumstances.

We are committed to ensuring that every fan enjoys an inclusive, accessible, and world-class experience at the 2026 NFL Paris Game.